

Code of Conduct



Corrinne prides herself on the ethical standards upheld. This Code of Conduct to ensure the interests of both the Client and the Coach are met within the coaching relationship.

Corrinne subscribes to the full code of conduct of the International Coaching Federation. The ICF is a professional association of personal and business coaches that seeks to preserve the integrity of coaching around the globe. The Code of Conduct can be found at <http://coachfederation.org/about/landing.cfm?ItemNumber=854&navItemNumber=63>

Before the initial Coaching Session

Before you commence your coaching process you will be asked to read this Code of Conduct and a Coaching Agreement. The coaching relationship can commence once you have read these documents and signed the Coaching Agreement.

Throughout the coaching relationship your Coach will:

- Establish a coaching agreement with you within the first coaching session
- Keep your best interests in mind at all times
- Respect your right to confidentiality
- Seek your permission to conduct specific coaching interventions
- Always operate in a professional manner, and honour the coaching profession
- Avoid making false or misleading claims to you about what you will receive from coaching
- Seek your permission prior to using you as a referee
- Acknowledge the work of others
- Maintain the right to terminate the coaching relationship if the Coach believes he/she is not best able to serve you.
- Avoid accepting money for referrals from the professional to whom you may be referred
- Seek to be conscious of any conflict or potential conflict of interest, openly disclose any such conflict and offer to remove herself when a conflict arises.
- Honor an equitable coach/client relationship, regardless of the form of compensation
- Ethically speak what she knows to be true to clients, prospective clients or sponsors about the potential value of the coaching process

Once your coaching is completed your Coach will:

- Continue to respect your right to confidentiality

Professional Membership and Qualifications

Your Coach is an active member of the ICF. Should you feel that that you have an ethical complaint against a coach, you may contact the ICF (02 4340 8871 or admin@icfaustralasia.com) to seek advice, or refer to <http://www.icfaustralasia.com/Ethics.php>.

Your Coach maintains a program of coaching professional development, and a copy of your Coach's qualifications can be obtained on request.